

#### WI-FI: Admiral\_Meetings PW: @dm1ral1 #HEMS2018



### UNIVERSITY BRANDS: WHO'S DOING IT WELL AND WHY?



#### Speaker

Creative Director | idfive

MATT MCDERMOTT



#### Speaker

- In "the business" 18+ years
- idfiver since 2012
- Former public school teacher
- Adjunct advertising faculty at Towson University & MICA/JHU

**Creative Director | idfive** 

**MATT MCDERMOTT** 



## **Disclaimer:** A brand's appeal, like lunch, is largely a matter of opinion.

(But can we all agree gluten-free-anything is terrible?)

## What is a brand?



### Brand, a working definition:

An evolving sum of experiences — tangible and intangible, deliberate and accidental — that shape the feelings people have about you.

## A college education may be the second-largest purchase a student makes in their lifetime.

## And yet, choosing a college is an extraordinarily emotional decision.

## So what schools have the best brands?

## Depends who you ask and what matters most to them.

### On the Menu Today:

### Two great brands.

## One brand is great because the data says so.

## The other is great because my heart says so.

# For this exercise, I've tried to look beyond the "usual suspects."



#### These are the usual suspects.



### A Brand by the Data: Culling rankings of multiple experiential characteristics.



## What about the student experience?





#### **Best Schools: Student Life**

#1 Colleges with the Best Student Life in America
Rice University
4 Year • Houston, TX • ★★★★☆ 985

#2 Colleges with the Best Student Life in America Stanford University

4 Year • Stanford, CA • ★★★☆ 1,105

**#3** Colleges with the Best Student Life in America University of Michigan - Ann Arbor

4 Year • Ann Arbor, MI • ★★★☆ 3,858

#4 Colleges with the Best Student Life in America University of Texas - Austin

4 Year • Austin, TX • ★★★☆ 5,527



#### **Best Quality of Life**

#### Showing 1 - 20 of 20 results



## Or the love graduates have for their alma mater?



**Best Schools: Alumni Giving** 

Rice is #26. 24% alumni participation. (Avg: 9-10%)

## Perhaps it's the feelings employees have?



#### **Best Schools: Faculty/Staff Satisfaction**

Rank	University	Employer Rating			
1	BYU	4.4	6		4.2
2	Carnegie Mellon University	4.3	7	<b>RICE</b>	4.2
3	UNIVERSITY	4.3	8	Yale	4.2
4	PRINCETON UNIVERSITY	4.3	9	UirginiaTech.	4.2
5	Cornell University	4.3	10	Stanford	4.2

## And, yes, maybe it's the expertise of the work coming out of the marketing department.



#### **Best Schools: Communications & Design**

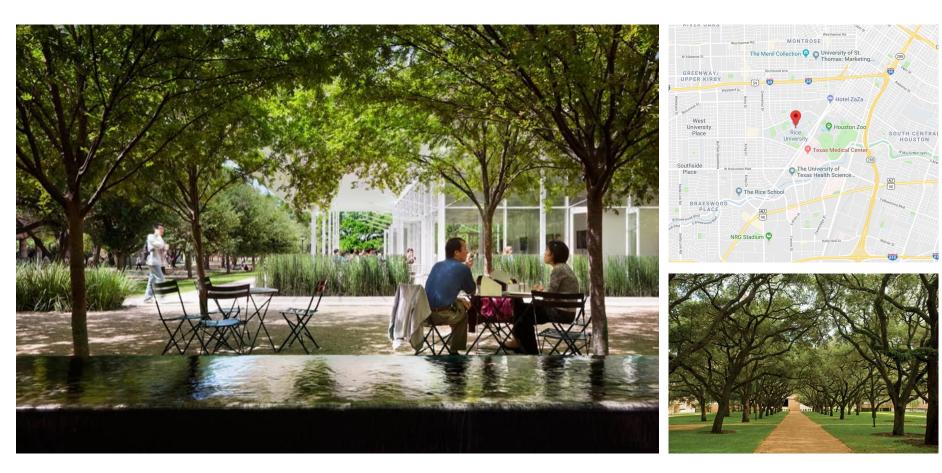
- Aiglon College (Switzerland)
- Brigham Young University (Utah)
- Case Western Reserve University (Ohio)
- Columbia University (New York)
- Harvard University (Massachusetts)
- Loughborough University (United Kingdom)
- Oberlin College (OH)
- Pennsylvania State University (PA)

#### • Rice University (Texas)

- Temple University (Pennsylvania)
- The University of Melbourne (Australia)
- The University of Nottingham (United Kingdom)
- University of Central Florida
- University of Washington

#### **Unconventional Wisdom in Action.**

#### **Campus:** Urban setting that touts its trees.



#### **Unconventional Wisdom in Action.**

## **Residential Colleges:** An uncommon approach that nurtures diversity and camaraderie. Like Hogwarts.





#### **Unconventional Wisdom in Action.**

## **Campaign:** Promotes surprising concepts and the people who explore them.

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ow.ly/CENZ30ig5yg







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#### **Unconventional Students 2017**

That is what we do at Rice – apply unconventional wisdom to solve today's problems and deliver tomorrow's solutions. This leads to discovering batteries that spray on like paint and a super string that bends like thread, supports like steel and conducts like copper.



#### **Challenging Convention**

Rice is a community of curious thinkers, passionate dreamers and energetic doers who believe that improving the world demands more than bold thought and brave action. It takes unconventional wisdom.

#### Learn more

Q





Unconventional? Not at Rice.





Sprays on like paint, powers like a battery.

Unconventional? Not at Rice.



www.rice.edu/unconventional

The world requires unconventional wisdom.



A Brand by the Heart: **Responding to the** emotional impact and interplay of design, message and voice.



**Message:** Manages to reconcile the spirit of one of the most liberal cities in America with tenets of Jesuit Catholic doctrine.



# "Preach the gospel at all times. If needed, use words." St. Francis of Assisi

# "Jesuit tradition defines USF's approach to learning and our commitment to welcoming students of every faith and no faith."

## **About USF**

As a premier Jesuit university, we inspire students to go forth and set the world on fire, to create a more humane, just, and sustainable world.



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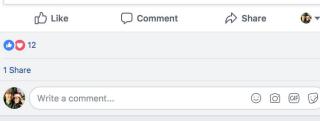
**University of San Francisco** January 26 at 3:30pm · 🚱

Brandy Wright is pursuing her master's degree in nonprofit administration, thanks to scholarships. What many people don't know is that she is part of an incredibly small metric of success.



Brandy Wright: Why She's a Role Model As a former foster youth, the cards were stacked against Brandy Wright when it came to going to college. Only 10 percent of former foster youth att...

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Education in San Francisco, California

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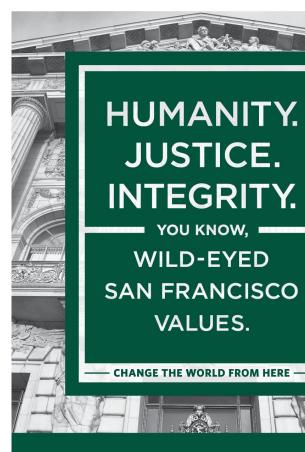
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**Campaign:** "While USF may never be considered the same academic level as Harvard or Stanford, they could be the Harvard or Stanford with a heart."

# "If you can't be better, at least be different."

Sally Hogshead

# **Campaign:** Audacious, smart, and intrinsically truthful work that ties back to the brand's core principles.





## BECOME WILDLY SUCCESSFUL

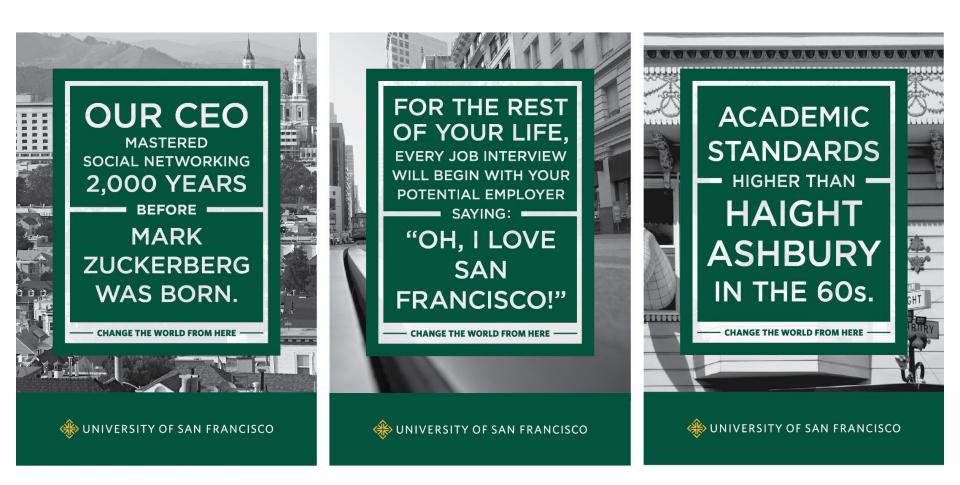
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BECOMING A JERK NO ONE LIKES.

- CHANGE THE WORLD FROM HERE -







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Master of Fine Arts in Writing Program

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### BE GREEN IN A GREEN CITY

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Monday, Sept. 11, 12:00 p.m.

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**OPEN HOUSE** 

**CHANGE TOMORROW.** 

University of San Francisco

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#### Management and Nursing Open House Tuesday, Oct. 17, 5:30 p.m.

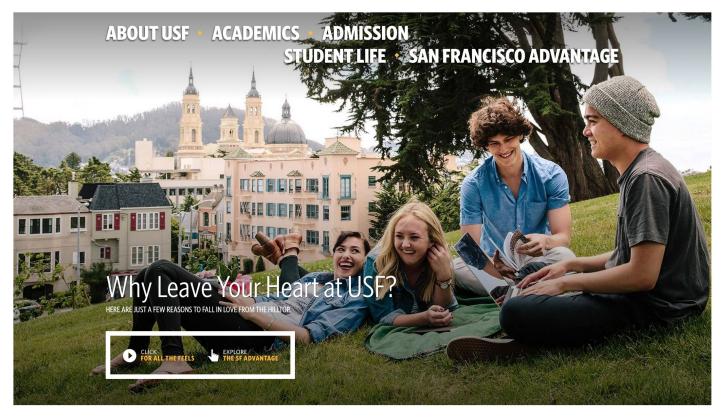


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**Design:** Uses bold, mixed fonts to reconcile **tradition and modern thinking** as well as warm, **people-focused imagery** — and student-generated content — to capture the **human and the humane**.







San Francisco is where academics meets unique opportunities.  $\odot$ 

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Whitney Semibold

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#### SECONDARY TEXT TYPEFACES

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# The Takeaways.

# A great brand is true to itself — and can admit it's not right for everyone.

# A great brand **can balance consistency and flexibility.**

# A great brand is threaded through every experience.

# A great brand is in the eye of the beholder.

(Unless your brand is gluten-free. In that case, nothing can save you.)



# **Questions?**